



Integrated Quality & Environmental Policy

Code: POL/11

EDE'S (UK) Limited aims to provide defect free products and services to its clients on time, within budget, and in an environmentally sustainable way.

It is the policy of **Ede's (UK) Limited** to maintain a quality system designed to meet the requirements of ISO9001:2015 & ISO 14001:2015 (or any other standard in line with Annex SL Structure) in pursuit of its primary objectives. These objectives primarily involve the provision of specialist commercial office relocations, storage and logistical transport services.

It is the policy **Ede's (UK) Limited** to:

- strive to satisfy the requirements of all our customers, stakeholders and interested parties whenever possible, meeting and exceeding their expectations;
- comply with all compliance obligations, codes of practice and all other requirements applicable to our activities including the nature, scale and environmental impacts of its activities, products and services;
- reduce hazards, prevent injury, ill health, protect the environment, including prevention of pollution, sustainable resource use, climate change mitigation and adaptation, the protection of biodiversity and ecosystems and any other specific commitments which are relevant to the context of the organisation, with additional detail available in the Ede's standalone [Environmental Policy \(POL/05\)](#);
- provide all the resources of equipment, trained and competent staff and any other requirements to enable these objectives to be met;
- ensure that all employees are made aware of their individual obligations in respect of this quality & environmental policy;
- maintain a management system that will achieve these objectives and seek continual improvement in the effectiveness and performance of our management system based on "risk".

This quality & environmental policy provides a framework for setting, monitoring, reviewing and achieving our objectives, programmes and targets. More specifically including aspects concerning the provision of specialist commercial office relocations, storage and logistical transport services.

Customer service is an essential part of the quality & environmental process and to ensure this is fulfilled, all employees receive training to ensure awareness and understanding of quality and environment and its impact on customer service and of the products or service in which we provide.

Policy Author: K. Christopoulos (External Consultant – Sonrisa Sustainability)	Approved by: Jonathan Smith (CEO)	Version: 1
	Approved date: 27/09/2024	Next revision date: 26/09/2026

To ensure the company maintains its awareness for continuous improvement, the quality and environmental system is regularly reviewed by senior management to ensure it remains appropriate and suitable to our business. The Quality and Environmental System is subject to both internal and external annual audits.



Jonathan Smith, CEO Ede's

27/09/2024

Change Control

Version No	Page No	Date	Brief detail of changes
1		27/09/2024	Document created.

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